

# DEPARTMENT OF PAEDIATRICS

APRIL 14<sup>TH</sup>, 2023: 1200-1300

## A QUALITY IMPROVEMENT INITIATIVE: “ON THE SAME PAGE” – BEDSIDE GOAL SETTING IN THE PAEDIATRIC INPATIENT UNIT AT A TERTIARY CARE CENTRE

### Presenter

**Dr. Jovana Milenkovic**, HBSc, MD,  
FRCPC, Alberta Children’s Hospital

#### OBJECTIVES:

By the end of the hour, participants should be able to

- 1) Utilize problem defining techniques to focus the quality issue at hand and apply voice of the customer strategies to define the concerns with bedside communication on the pediatric inpatient unit
- 2) Understand the components of a process map and value stream map of bedside rounds
- 3) Utilize quality improvement methodology including root cause analysis, gantt chart, process charts and scoreboards to improve and encourage participation in improving bedside communication

**Physicians, Nurses, Health Disciplines are Welcome to attend!**

*Paediatric Rounds is a self-approved group learning activity (Section 1) as defined by the Maintenance of Certification program of The Royal College of Physicians and Surgeons of Canada.*

Each participant should claim only those hours of credit that he/she actually spent participating in the educational program.

This program has no commercial support.

For any information please email [Renee.Vachon@lhsc.on.ca](mailto:Renee.Vachon@lhsc.on.ca) or visit [www.paediatricscme.ca](http://www.paediatricscme.ca)

#### Zoom Information:

<https://westernuniversity.zoom.us/j/95832958458?pwd=bUZHBldkSTFWaFc3cVJPVE1POHRnZz09>

Passcode: 77566

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